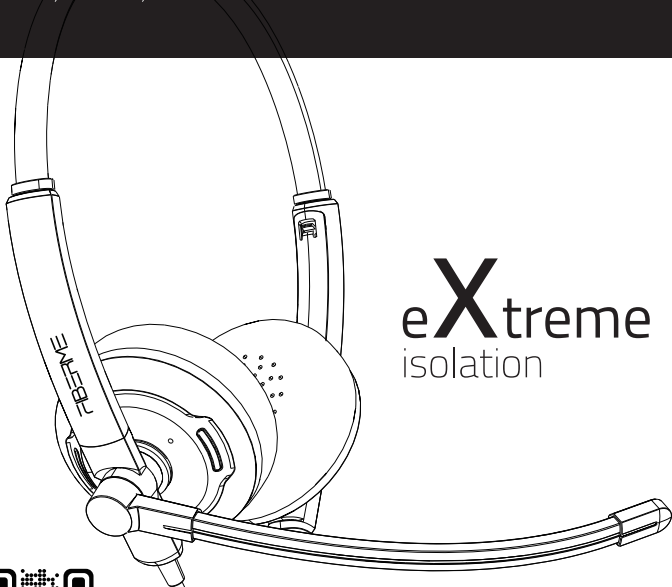


# FIBERME

## FCH7110D HEADSET

FIBERME Communications LLC  
1749 Old Meadow Rd. Suite 401  
McLean, VA 22102, USA



eXtreme  
isolation



Quick Start Guide(V1.0)

Made in China

# Overview

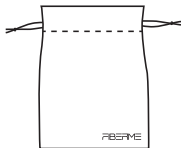
## 1. Package List



Headset Dual

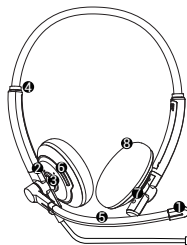


Quick Start



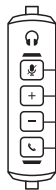
Fabric Bag

## 2. Product Overview

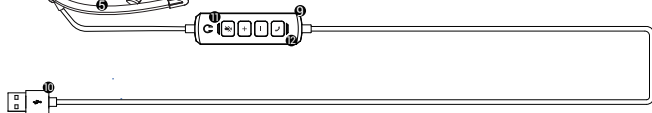


1. Main Microphone
2. Secondary Microphone 1
3. Secondary Microphone 2
4. Adjustable Headband
5. Microphone Boom-arm
6. Left Busylight
7. Right Busylight
8. Protein Leather Ear Cushion
9. In-line Controls
10. USB-A Plug
11. Mute Indicator LED (On Controls)
12. Status Indicator LED (On Controls)

## 3. In-line Controls



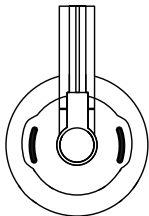
- Mute/Unmute Button
- Volume Up Button
- Volume Down Button
- Answer/End Call Button



## 4. Busylight Instruction

Work Status	Busylight Status	Operation
Busy/On a Call	Red Light	Automatically light up red when you are on a call/in a video meeting
Available/End a Call	No Light	Automatically turn off the light when you end a call/video meeting

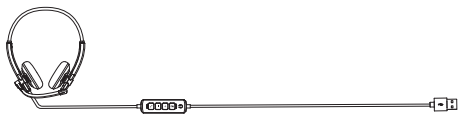
\* It is compatible with 99% of softphones.  
\* The Busylight will also light up red when your computer is in the Sound settings interface.



## Set Up

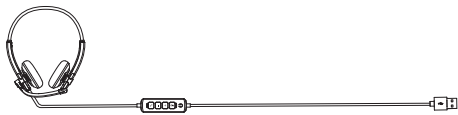
### 1. Mac Setup

Apple Menu>System Preferences>Sound>Set default output and input to "Headphone"



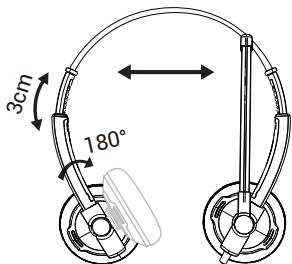
### 2. Windows Setup

Control Panel>Sound>Set Default Playback and Recording to "Headphone"

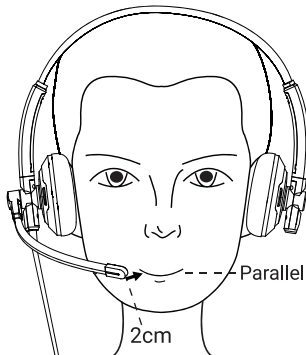
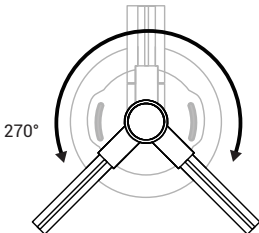


## Wearing Instruction

Headband Adjusted Length Max 3cm  
Earcups 180° Adjustable



Mic Boom-arm 270° Rotatable



### Tips:

1. Adjust the Headband
2. Adjust the Clamping Force
3. Position the Microphone Boom Properly
4. 2cm away from the corner of mouth and parallel to the mouth

# Safety Information

1. Keep the product dry and do not put it in a wet place, so as not to damage the internal circuit.
2. To reduce the risk of electric shock, avoid contact with liquids and do not disassemble the product.
3. If the product overheats, has a damaged cord or plug, has been dropped or damaged or has been dropped into water, disconnect the power supply, discontinue the use of the product and contact us.

⚠️ Exposure to high-volume sound levels may cause temporary or permanent damage to your hearing. You should always use your headset with the volume set at moderate listening levels. If you experience hearing discomfort, you should stop using the headset and have your hearing checked by your doctor.

## FAQ

### 1. The headset cannot be recognized when it is plugged into the computer?

Make sure that your headset's USB cable is plugged in all the way, and the Status indicator LED on the Controls is lighting up. If it does not work, please check the Set Up contents to reset.

### 2. The headset's In-line Controls is overheated?

The Controls is equipped with AI-intelligent noise cancelling chip AENC™. It is a normal phenomenon that a measured working voltage will be produced when you use it. If you're experiencing a serious heating problem with your headset's in-line controls, it could be due to a variety of factors such as prolonged use or a malfunctioning component. To troubleshoot this issue, you can try the following:

1. Disconnect your headset from your device and let it cool down for a few minutes.
2. Check if there are any firmware updates available for your headset.
3. Contact our after-sale service support for further assistance.

### 3. The microphone's volume is low?

1. This product is empowered by 3-microphone array ENC technology, which requires the proper distance-2cm from the microphone boom to the corner of the mouth to ensure its best sound pickup and noise cancelling effect. Please check whether your wearing method refers to the Wearing Instruction.
2. Please open System-Sound-Input Device-Microphone-Properties (or System-Sound-Advanced-Recording (input)-Microphone-Properties) in the Settings Control Panel, and adjust the volume to the higher level.

### 4. The compatibility issue of answer/end call function?

The answer/end call function can currently support Teams and 3CX (more compatibility extensions will be updated on our official website). Please note that since this product has not yet been officially certified by these platforms, it may not be compatible with some software versions or some brands of computers. Please contact our after-sale service support for details.

**Toxic and Hazardous Substances Composition**

Element	Pb	Hg	Cd	Cr-VI	PBB	PBDE
Mounted Electronic components on Surface	○	○	○	○	○	○
Microphone	○	○	○	○	○	○

X: it represents at least one toxic and hazardous substance content higher than the requirement of SJ/T11364-2006

O: it represents all the toxic and hazardous substance content lower than the requirement of SJ/T11364-2006

**Product Warranty Card**

Customer Name		Tel. No.		CHECKING CARD
Model No.		Date of Purchase		
Customer Address:				
Problem Description:				
Microphone	Speaker	Bottom Cord	Others	OQC:
Repaired Date:				

QC2  
PASS

Certificate of Conformity  
CHECKER: \_\_\_\_\_  
DATE: \_\_\_\_\_